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BYJU'S Recruitment 2023 – Jobs – Customer Service Manager Post

Hiring organization
BYJU'S

Job Location

India
Remote work from: IND

Date posted

November 18, 2023

Valid through

31.03.2024

Base Salary

Rs. 15,600 - Rs. 18,700

APPLY NOW

Qualifications

Graduate, 12th pass

Employment Type

Full-time

Description

BYJU'S Recruitment 2023

BYJU'S is looking for a highly motivated and experienced Customer Service Manager to join our team. The ideal candidate will have a strong track record of success in customer service management, as well as experience in the education industry.

BYJU'S Careers

Responsibilities:

- Develop and implement customer service strategies and processes
- Manage and develop a team of customer service representatives
- Build and maintain relationships with key customers
- Track and analyze customer service performance
- Identify and resolve customer issues
- Ensure that customers have a positive experience with BYJU'S

BYJU'S Jobs Near Me

Skills:

- Bachelor's degree in Business Administration, Marketing, or a related field
- 5+ years of experience in customer service management, preferably in the education industry
- Strong leadership and motivational skills
- Excellent communication and interpersonal skills
- Ability to work independently and as part of a team

Strong analytical and problem-solving skills

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