



<https://jobs.govhelp.in/job/dmart-recruitment-2023-job-alerts-customer-support-post/>

## DMart Recruitment 2023 – Job Alerts – Customer Support Post

### Job Location

India  
Remote work from: IND

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### Base Salary

Rs. 10,200 - Rs. 19,700

### Qualifications

Graduate, 12th Pass

### Employment Type

Full-time

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### Description

## DMart Recruitment 2023

DMart is seeking a highly motivated and customer-focused Customer Support Specialist to join our dynamic team and provide exceptional customer service to our valued customers across various channels. As a Customer Support Specialist, you will be responsible for handling inquiries, resolving issues, and ensuring that our customers have a positive experience with DMart. The ideal candidate will possess strong communication and interpersonal skills, a passion for customer service, and a willingness to go the extra mile to exceed customer expectations.

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### DMart Careers

#### Responsibilities:

- Respond to customer inquiries via phone, email, chat, and social media.
- Provide accurate and timely information to customers regarding their purchases, orders, and store policies.
- Handle customer complaints and resolve issues to ensure customer satisfaction.
- Offer suggestions and recommendations to improve the customer experience.
- Identify and report trends in customer feedback to improve DMart's products and services.
- Stay up-to-date on DMart's policies, procedures, and promotions.

### Hiring organization

DMart

### Date posted

November 20, 2023

### Valid through

31.03.2024

APPLY NOW

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## **DMart Jobs Near Me**

### **Skills:**

- Excellent communication and interpersonal skills.
- Passion for customer service and a commitment to providing exceptional service.
- Ability to handle challenging situations and remain calm under pressure.
- Problem-solving and conflict resolution skills.
- Ability to work independently and as part of a team.

**Important Links** Find the Link in [Apply Now](#) Button

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