



<https://jobs.govhelp.in/job/emirates-careers-2023-job-search-customer-service-specialist-post/>

Emirates Careers 2023 – Job Search – Customer Service Specialist Post

Hiring organization
Emirates

Job Location

India
Remote work from: IND

Date posted
November 20, 2023

Valid through
31.03.2024

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Base Salary

Rs. 14,200 - Rs. 20,500

APPLY NOW

Qualifications

12th Pass & Graduate

Employment Type

Full-time

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Description

Emirates Careers 2023

Emirates is seeking a highly motivated and customer-focused Customer Service Specialist to join our dynamic team and provide exceptional customer service to our passengers across various touchpoints. As a Customer Service Specialist, you will be responsible for handling inquiries, resolving issues, and ensuring that our passengers have a positive experience with Emirates. The ideal candidate will possess strong communication and interpersonal skills, a passion for customer service, and a willingness to go the extra mile to exceed customer expectations.

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Emirates Jobs For Freshers

Responsibilities:

- Respond to customer inquiries via phone, email, chat, and social media.
- Provide accurate and timely information to passengers regarding their travel arrangements.
- Handle customer complaints and resolve issues to ensure passenger satisfaction.
- Upsell Emirates products and services to enhance the customer experience.
- Build and maintain relationships with key customers.
- Provide ongoing training and support to new Customer Service Specialists.

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Emirates Jobs Near Me

Skills:

- Excellent communication and interpersonal skills.
- Passion for customer service and a commitment to providing exceptional service.
- Ability to handle challenging situations and remain calm under pressure.
- Problem-solving and conflict resolution skills.
- Ability to work independently and as part of a team.
- Proficient in Microsoft Office Suite and relevant customer service software.

Important Links

Fluency in English and one or more additional languages is a plus

Find the Link in [Apply Now](#) Button

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